



Introduction to Quality Improvement

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Objectives

- ✓ Describe the value of quality improvement for patients & health care professionals
- ✓ Describe the connection between quality improvement and the Institute of Medicine's (IOM) 6 Dimensions of Quality (Aims for Improvement)
- ✓ Define the model for improvement
- ✓ List and explain the 3 questions that underlie the model for improvement
- ✓ Describe the purpose of the PDSA cycle
- ✓ Describe what makes up a SMART Aim statement
- ✓ Describe what makes up a good measure
- ✓ Describe the purpose and uses of the Key driver diagram.
- ✓ Describe what makes up a testable idea